

RM6374

Legal Panel for Public Sector

Lot 6 – Costs Lawyer Services

DWF Costs

DWF Law LLP is appointed to all 6 Lots. A copy of the prospectus for DWF Law LLP can be obtained separately or by emailing Emma.Bennett@dwf.law

dwfgroup.com

Version 1 Date modified 09/09/2026



Lot 6

Costs Lawyer Services:

DWF Costs are able to advise on a full range of costs law services to Buyers acting as either the paying or receiving parties, across all types of litigation within England and Wales. In line with the specification these fall into the following mandatory specialisms:

- [General Costs Services](#)
- [Clinical Negligence Specialist Services](#)

*Please note that DWF Law LLP is appointed to **all** Lots under this Framework including Lots 1a, 1b, 1c, 2, 3, 4 and 5. The prospectus for those Lots is available separately. Please contact Emma.Bennett@dwf.law for a copy.*



Disclaimer: The use of information provided throughout this document is not commercially sensitive, and where it is not a matter of public record appropriate permission has been sought for inclusion.



Our vision

Our vision is to deliver integrated legal and business services on a global scale that deliver positive outcomes for our colleagues, clients, and communities

Our ability to seamlessly combine our services to deliver bespoke solutions for our clients is our key differentiator. This Integrated Legal Management (ILM) approach delivers greater operational efficiency, price certainty and transparency for our clients. Without compromising on quality or service.



Our values

Our values are the foundation of our inclusive culture and strategic direction. They guide behaviours, shape performance, and underpin the trust placed in us by clients, colleagues, and communities. The values are:



Always aim higher



Be better together



Disrupt to progress



Keep all promises



Attend to details

Introduction

Who we are

DWF is a leading global provider of integrated legal and business services, operating across eight key sectors in over 30 global locations with over 5,000 people. Our purpose is to deliver positive outcomes with our colleagues, clients and communities.

Our teams are trusted by central, regional and local government clients to deliver specialist legal and commercial advice that drives results. With deep sector knowledge, policy awareness, and a collaborative approach, we help departments navigate complexity, deliver value, and achieve strategic goals. We don't just support government – we understand it.

Why choose us?

Flexible and responsive delivery

We operate as a collaborative partner, aligning our services with the strategic goals of our public sector clients. Whether supporting policy implementation, managing risk, or enabling transformation, we deliver legal solutions that are robust, responsive and tailored to public service delivery.

Deep sector knowledge and understanding

With decades of experience, we bring a unique blend of legal excellence, sector insight and commercial pragmatism. Our team is trusted to support complex, high-profile projects and sensitive matters across the sector, often under demanding timelines and scrutiny.

DWF – ESG & Sustainability: Our longstanding commitment to responsible business practices and achieving positive social value is embedded in our purpose to deliver positive outcomes with our colleagues, clients and communities. Our social value strategy and framework covers all eight Themes and Outcomes within PPN 002 and we understand some or all of these will be a requirement throughout the delivery of this Framework.

A comprehensive track record

Our Government and Public Sector team works for over 250 UK central government bodies, regional and local authorities, police authorities, charities, education and healthcare providers.

We also work for private sector providers and businesses that work with the public sector such as developers, construction companies, outsourced services providers, inward investors and port and transport authorities.



250+ Government & Public Sector Clients



+1,000 lawyers immediately available to support



11 UK Locations: with local, national and international expertise including lawyers on the ground in Scotland and Northern Ireland.



Legal technology: We invest in legal tech, knowledge sharing and continuous improvement to enhance service quality and efficiency. Our clients benefit from streamlined processes, transparent pricing and proactive risk management



Comprehensive free webinar programme & monthly bulletin: covering important updates across the public sector.

Team Structure:

DWF's Government and Public Sector team brings together **one of the largest and most experienced Government & Public Sector legal practices in the UK**, supporting 250+ public sector organisations across central government, local government, health, education, emergency services, infrastructure and transport. Our multidisciplinary team comprises specialist lawyers across all RM6374 service areas, providing buyers with access to **market-leading expertise** across full-service legal provision, focused legal support, litigation and disputes, projects and complex advice, transport and planning, and costs services.

We are able to deploy appropriately qualified specialists and sector experts at pace, ensuring capacity to support both **business-as-usual** requirements and **large-scale, complex or time-critical** instructions. Our teams combine deep legal expertise with extensive experience of public sector governance, procurement, regulatory and policy environments, enabling us to provide practical, commercially focused advice that reflects the unique challenges faced by public bodies. Our Costs lot is led by dedicated partners with **significant experience**, supported by a vast team creating depth at every level and ensuring continuity of service.

We are one of the **largest defendant-focused** in-house costs teams **in the UK**, comprising a highly experienced and multidisciplinary group of professionals, including 1 Costs Barrister, 1 Solicitor Advocate, 14 Costs Lawyers, 5 Solicitors, 1 Chartered Legal Executives, 5 Law Costs Accountants (one of the largest in-house special jurisdiction Scotland teams), 6 Senior Costs Advisors and 13 Costs Advisors. The team **operates nationally** from eight offices across Birmingham, Bristol, Edinburgh, Glasgow, Leeds, Liverpool, London and Manchester, enabling us to provide consistent, scalable support to clients across jurisdictions.

In the last two years, our team **has managed more than £376m in costs claims** and delivered exceptional financial outcomes, **securing over £96m in third party costs savings**. This reflects not only the scale of our practice but also our proven ability to deliver significant value for clients. Our services cover the full lifecycle of a claim. We place costs at the heart of claims strategy, and provide **comprehensive budgeting** and **case management services**, including representation at Costs Management Conferences. We also progress matters through negotiation, preparation of Points of Dispute, drafting Bills of Costs, and advocacy at detailed assessment hearings. We focus on practical advice, proactive client engagement and achieving tangible cost savings. Our **cradle-to-grave service model** ensures continuity, accountability and specialist expertise throughout the life of every case, delivered by recognised leaders in the field.

SUPPLIER RELATIONSHIP MANAGERS



Simon Murray
Head of Insurance Digital & Business Services
Simon.Murray@dwf.law
+44 (0) 7935 516815



Lionel Marcus
Supplier Relationship Manager
Lionel.Marcus@dwf.law
+44 (0) 7725 308106



Michael Davidson
Supplier Relationship Manager
Michael.Davidson@dwf.law

CORE PANEL TEAM



Ariff Khan
Bid Manager
Ariff.Khan@dwf.law
+44 (0)7394 207 266



Jyoti Matthews
Contract Manager
Jyoti.Matthews@dwf.law
+44 (0)7500 084618

From our 11 UK offices we employ over 1000 lawyers. Many of whom are dedicated to Government and Public Sector matters enabling us to support on a broad range of matters. We also have access to Legal Operations Technology, in-house Consultants Paralegals, Barristers, Trainees and Business Services staff. All of which can be mobilised at pace as required.

If you have any questions relating to anything contained within this prospectus, please contact our panel relationship managers.

Disability Confident Leader

We understand the issues affecting representation of disabled people in legal services as threefold: attitudinal (unconscious bias/lack of support), systemic (processes not adjusted) and physical (inaccessibility). DWF has invested in improving representation and retention of disabled people by removing barriers, having supportive networks including Divergent Connexions for hidden disabilities. DWF is a government *Disability Confident Leader*.



Mindful Business Charter and Wellbeing Hub

As signatories to the Mindful Business Charter (MBC), the UNGC and using the information from our health providers we follow best practice, tackle new and emerging issues such as Digital Well-Being, rising mental health concerns, and openly champion effective self-care. Colleagues are encouraged to share wellbeing concerns without criticism or impairment, so they are properly supported. Wellbeing is our main people priority, and we focus on four pillars of physical, mental, financial and social. We handle it by placing our people at the heart of our values and integrating support mechanisms to work practices.



Social Mobility – 5 Star Futures and apprenticeships

Our dedicated programme champions social mobility through a range of initiatives. This includes our flagship 5 Star Futures programme, which delivers work-readiness training in schools located in disadvantaged areas. In recruitment, we apply adjusted grading, offer mentoring and job coaching, and run a variety of apprenticeship programmes. We also collaborate with schools and higher education to deliver targeted programmes for social mobility and ethnic minority groups. These initiatives aim to attract diverse talent and include mentorship and skills development sessions, often delivered in partnership with our clients. Our programmes are designed to build candidate confidence and provide practical support throughout the application process. We're proud to be ranked in the Top 25 of the UK Social Mobility Index 2025.



Tackling Inequality

We are carefully tackling inequality in employment, skills, and pay for women and under-represented groups. We understand that women and underrepresented groups face systemic challenges in legal services and longstanding underrepresentation based on gender bias and discrimination, competitive and high-pressure environments lacking flexibility, and lack of progression due to limited role availability and role models. DWF has applied a holistic approach to tackle inequality including fair talent recruitment and promotions, and targeted workplace measures.



Collaboration and partnerships

We collaborate with organisations on social value including through the Step into Law legal sector work experience programme designed to improve social mobility by giving young people access to careers, networks and opportunities that may not otherwise have. This initiative received recognition from Business in the Community North West for its impact and making a real difference in local communities.



Pay Transparency and Equity

We are a UK Living Wage Employer, publish annual gender and ethnic minority pay gap reports and ensure employees see how pay relates to other levels. Pay policy is informed by fairness, consistency and competitiveness.

Social Value:

Ensuring DWF delivers against Social Value Themes and Outcomes

DWF – ESG & Sustainability: Our longstanding commitment to responsible business practices and achieving positive social value is embedded in our purpose to deliver positive outcomes with our colleagues, clients and communities. Our social value strategy and framework covers all eight Themes and Outcomes within PPN 002 and we understand some or all of these will be a requirement throughout the delivery of this Framework. Here we summarise and highlight our key initiatives and activity that will inform our approach.

Equal Opportunity: Our approach includes: inclusive recruitment using Clear Talents to ensure inclusivity and accessibility; improving representation of disabled people by removing barriers; social mobility programmes including 5 Star Futures; a leading apprenticeship programme; inclusive promotions, pipeline and succession planning; flexible working; mentoring and support programmes; supporting in-work progression to higher paid work for all minority and disadvantaged groups.

Sustainable Communities: Our approach includes: commitment to community capacity building and positive impact through volunteering, CSR and pro bono. Through the independent DWF Foundation, established by the business in 2015, we provide local charities with grants across themes of employability; education; homelessness; environment and health/wellbeing. We are committed to building local, resilient supply chains and embedding ESG considerations into our procurement practices.

Wellbeing: Our support includes: Employee Assistance Programme; Wellbeing Hub Intranet; digital health and wellbeing service; HR policies supporting health and wellbeing; Trauma Therapy support for lawyers and those working on challenging cases; Wellbeing Champions and Mental Health First Aiders; Wellbeing Walks; Employee engagement surveys and focus groups to understand needs and identify improvement actions; and Health benefits for employees.

Environment: We have set out our ambition and are committed to achieving Net Zero emissions by 2045 or earlier, supported by a strategy to reduce emissions across all scopes by at least 90% by this target date. This will involve investment in certified carbon removal activities in respect of any residual emissions at the target date, including the DWF Forest. A link to our published Carbon Reduction Plan is provided [here](#). We have approved near term SBTi targets.

General Costs Services

How we can help

DWF Costs provides a comprehensive General Costs Service for public sector organisations, acting for both paying and receiving parties across all forms of litigation. Our specialist costs lawyers advise on opponents' costs budgets, prepare, file, exchange and negotiate budgets, and represent clients at Costs and Case Management Conferences where required. We work closely with clients to manage costs risks proactively, ensuring matters are progressed efficiently and cost-effectively.

Our team supports every stage of the costs process, including preparing schedules of costs, bills and e-bills, Points of Dispute and replies, together with managing detailed and provisional assessment proceedings.

We validate costs claims, including those involving Qualified One-Way Costs Shifting (QOCS), advise on assessment outcomes, and represent clients at Detailed Assessment Hearings where necessary.

Acting extensively on behalf of paying parties, we provide robust and commercially focused costs advice, helping public sector clients control expenditure, minimise exposure to adverse costs and achieve the best possible financial outcome. Our combination of technical excellence, sector knowledge and pragmatic advice ensures clients receive responsive, high-quality support throughout the lifecycle of a claim.

Case studies

Government Inquiries

DWF Costs provides specialist costs support on major public inquiries, including the Manston and Southport Inquiries. Our role includes assessing publicly funded legal costs, advising on funding protocols, scrutinising monthly claims, considering appeals and award variations, and ensuring transparency, consistency and value for money across complex, high-profile matters involving multiple stakeholders and significant public expenditure.

Fixed Costs – Disrupt to Progress

DWF Costs is at the forefront of fixed recoverable costs litigation following the October 2023 reforms. We have advised clients on track allocation strategies, exceptions to fixed costs, and the commercial implications of emerging authorities, including *Asmat Bi v Tesco Underwriting Limited*, in which DWF Costs acted for the successful Defendant. Our strategic approach helps clients minimise indemnity spend, challenge claimant tactics and navigate an evolving costs regime.

Clinical Negligence Specialist Services

How we can help

DWF Costs delivers specialist clinical negligence costs services to healthcare and public sector organisations, supporting both paying and receiving parties in often sensitive and high-profile matters. Our experts advise on opponents' costs budgets, prepare and negotiate budgets, attend costs management hearings where required, and provide strategic guidance throughout the costs lifecycle. We understand the complexities of clinical negligence litigation and tailor our approach to achieve proportionate and commercially focused outcomes.

We provide end-to-end support on all aspects of costs management, including preparing bills and e-bills, schedules of costs, Points of Dispute and replies, as well as handling provisional and detailed assessment proceedings.

Our specialists validate costs claims, including those involving QOCS, negotiate costs both pre-litigation and during proceedings, and represent clients at Detailed Assessment Hearings where required.

Given the potential precedential, reputational and publicity implications of clinical negligence claims, we deliver advice with appropriate sensitivity to the wider impact of costs decisions. Acting regularly for defendant organisations and paying parties, we combine technical expertise with strategic insight to help clients manage risk, control costs and achieve positive outcomes.

Case studies

Group Litigation

We managed costs proceedings arising from vaginal mesh litigation involving large cohorts of linked clinical negligence claims. We developed strategic approaches to identify recurring costs issues, challenge disproportionate expenditure and manage test litigation. Our experience demonstrates the ability to control costs risk across substantial volumes of related claims and complex group litigation.

Market-Leading Costs Litigation

We acted in the landmark Hoskin litigation concerning the recoverability of medical agency fees. The case became a catalyst for the widespread scrutiny of agency charges across the costs market and remains a key authority in detailed assessment proceedings. Our involvement demonstrates the ability to identify emerging costs issues, pursue strategic test litigation and drive market-wide change.



Lionel Marcus, Client Relationship Director
T: +44 7725 308106 | E: Lionel.Marcus@dwf.law



Michael Davidson, Operations Manager
T: +44 7796 931040 | E: Michael.Davidson@dwf.law





DWF is a leading global provider of integrated legal and business services.

Our Integrated Legal Management approach delivers greater efficiency, price certainty and transparency for our clients.

We deliver integrated services on a global scale through our three offerings; Legal Services, Legal Operations and Business Services, across our eight key sectors. We seamlessly combine any number of our services to deliver bespoke solutions for our diverse clients.

© DWF, 2026. DWF is a global legal services, legal operations and professional services business operating through a number of separately constituted and distinct legal entities. The DWF Group comprises DWF Group Limited (incorporated in England and Wales, registered number 11561594, registered office at 20 Fenchurch Street, London, EC3M 3AG) and its subsidiaries and subsidiary undertakings (as defined in the UK's Companies Act 2006). For further information about these entities and the DWF Group's structure, please refer to the Legal Notices page on our website at www.dwfgroup.com. Where we provide legal services, our lawyers are subject to the rules of the regulatory body with whom they are admitted and the DWF Group entities providing such legal services are regulated in accordance with the relevant laws in the jurisdictions in which they operate. All rights reserved. This information is intended as a general discussion surrounding the topics covered and is for guidance purposes only. It does not constitute legal advice and should not be regarded as a substitute for taking legal advice. DWF is not responsible for any activity undertaken based on this information and makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability or suitability of the information contained herein.

DWF.LLP.491.25

dwfgroup.com