

Adjusting - UK

Strong market competition and low investment returns, combined with a need to control the costs incurred in the investigation and settlement of claims, continue to present the insurance sector with challenges.

Whilst the loss adjusting profession offers a cost effective service, on both perils and liability claims investigation, insurers benefit from specialist legal advice on coverage and liability issues, particularly when quantum is substantial.

What we do

Our Adjusting team provides technical expertise, to insurers involved in the construction, building and surveying sectors, across all professional indemnity, adjusting and other construction related matters.

With a track record spanning UK-based and international projects ranging from commercial warehouses and underground rail systems through to harbours, airports, energy installations and residential development, we have particular experience in advising on claims involving architects, engineers, quantity surveyors, property surveyors and design and build contractors.

Our approach

Our unique approach sets us apart. Our clients trust us to deliver a seamless service, covering all aspects of claims investigation, without the need to consider instructing separate entities. Experts in our Adjusting team work independently and in close collaboration with lawyer colleagues to provide early and comprehensive advice. We work hard to avoid litigation and to minimise both client and claimant costs. By focusing on early clarification of causation, decisions can be made as to the liability exposure, and hence claim handling strategies can be determined from the outset so as to minimise overall costs.

Meet the team



Paul Dally
Head of DWF Adjusting
T +44 161 603 4988
M +44 7709 330209
E Paul.Dally@dwfadjusting.com

Paul has over 25 years' experience as a professional negligence and insurance lawyer. He works on adjusting cases to provide the legal input required. He has represented a wide spectrum of professionals and their insurers including architects, structural engineers, testing engineers, M+E engineers, quantity surveyors, property valuation surveyors, building surveyors, and design and build contractors. He works with adjusters to provide a seamless technical and legal approach to dealing with claims for insurers and their insureds.

Paul has advised widely on policy coverage issues and has extensive experience in litigation, arbitration, adjudication and mediation as a tool for dispute resolution.



Ian Cooper
Consultant
T +44 113 261 6536
M +44 7599 544 946
E Ian.Cooper@dwfadjusting.com

Ian is a Chartered Quantity Surveyor with experience of project, programme and commercial management within the construction industry. He brings over 30 years of experience to amplify the service offering of DWF Claims Management and Adjusting.

Ian was previously an Operational Director for a FTSE 250 multi-disciplinary construction consultant and has construction industry experience across all sectors including; energy, utilities, banking, industrials, manufacturing, public services, real estate, retail,

health and transport. He has worked on projects valuing from £1,000's to £100,000,000's.

Ian is a member of the Royal Institution of Chartered Surveyors and the Association of Cost Engineers.



Rob Glynn
Consultant
T +44 20 7220 5289
M +44 7704 293431
E Rob.Glynn@dwfadjusting.com

Rob is a qualified Chartered Civil Engineer dealing with construction and property related claims and the provision of any construction / property technical advice / assistance, in addition.

Rob has also worked as an independent expert and provided discrete technical assistance to adjusters and insurers.

He has also worked in private practice and has extensive experience in the design, analysis and repair of a wide range of structures and building facades.

Rob is familiar with all types of construction contracts and has particular experience of working as an engineer on design and build contracts.

He also has experience of providing party wall surveyor, CDM coordinator, fire risk and BREEAM assessor services.

He has worked and/or handled claims in the UK, Europe, Australia, New Zealand, Middle East and the United States.



Neil Bradley
Consultant
T +44 161 838 0462
M +44 7522 315593
E Neil.Bradley@dwfadjusting.com

Neil has over 25 years' industry experience specialising in claims handling and all aspects of liability claims investigation, including, but not limited to; employer's and public liability, foodborne illness, products and construction liability and also deals with claims in the Caribbean.

Neil has been a client relationship manager and nominated adjuster for insurers and their clients including multi million pound companies in the construction, manufacturing, food and drinks industry.

He has previously worked in Ireland and joined DWF Claims Management and Adjusting in December 2018. Neil is customer focused and provides an efficient and technically excellent service to clients.

Our global locations

