

# Introducing Zing365

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Specialist Training Provider

[dwfgroup.com](http://dwfgroup.com)

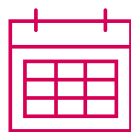


# About Us

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Zing365 is a market-leading training provider to the insurance and financial services sectors.

Blue-chip client base working with over 400 clients and 20,000 learners per annum



## 21+ years

Providing training and development solutions to GI & FS sectors



## 1,500 training events

Delivered to 10,000 delegates per annum



## 800+ Virtual training sessions

Delivered in 2020 via TEAMS, Zoom & Webex



## Institute of Leadership & Management

17+ years as Approved ILM centre with more than 3000 qualifications awarded



## 200+ Technical & Compliance courses

Technical and Compliance courses



## 150+ Business Skills and Personal Development Courses



## 350+ eLearning Courses

8000+ active learners



## 300+ Coaching sessions per annum

Individual coaching delivered face-to-face or virtually

# Popular Courses

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## Compliance/Regulatory

- SM&CR
  - Conduct Rules for Managers
  - Staff Conduct Rules
- GDPR
- ICOBS
- Whistleblowing
- The Insurance Distribution Directive
- Money Laundering
- Client Money
- Bribery Act
- Complaint Handling
- Roles & Responsibilities of Approved Person
- Treaty Customers Fairly
- Data Protection
- Financial Crime
- Vulnerable Customers

## Technical

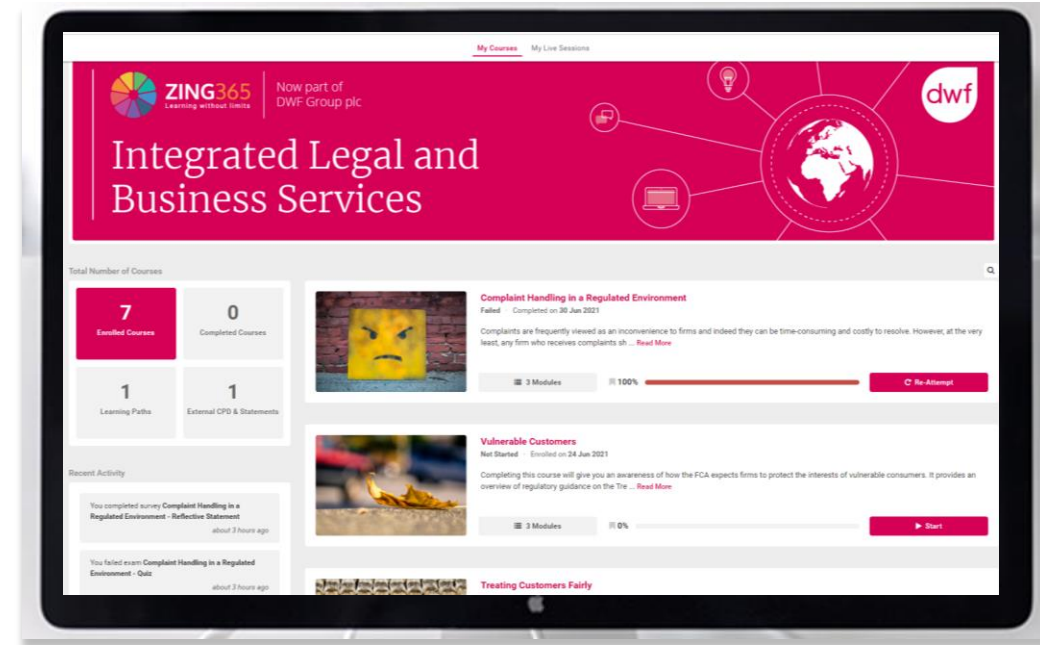
- Personal Taxation
- Applied Principles & Practices of Insurance
- Cyber Liability Insurance
- Public Liability
- Product Liability
- Employment Practices Liability Insurance
- Professional Indemnity Insurance
- Employers' Liability
- Directors' and Officers' Liability Insurance
- Business Interruption
- Legal Expenses
- Construction Insurance
- Motor & Motor Fleet
- Lloyd's and the London Market
- Financial Services – AF4, RO2, RO3, RO4

## Business Skills

- Sales and Business Development
- Leadership and Management (incl. ILM qualifications)
- Diversity, Equality and Inclusion
- Communication skills
- Project Management
- Change Management
- Stake Holder Management
- Customer Service
- Coaching and Mentoring
- Time Management
- Business Planning & Financial Awareness
- Emotional Intelligence & Unconscious Bias
- Conflict Management
- Building Resilience

# E-Learning

- Only specialist online learning service providing learners the option to complete CPD via traditional e-learning or **Live Learning webinars**
- 8000+ Active Users
- Access to 300 high quality compliance, technical, business skills and soft skills learning 24/7 via any device
- Modern and intuitive interface with SMART administration tools providing full 'end-to-end' control and on-demand reporting.
- Fully white labelled portals available
- Ability to upload courses allowing clients to create own LMS
- Content Licensing Agreements (for clients with own LMS)
- Plans to integrate DWF Advantage
- 98% client retention rate
- Demo's/free trials



# Talk to us

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We'd love to discuss your specific training needs.

Call or email one of our experts:

0117 959 4135

[heretohelp@zing365.co.uk](mailto:heretohelp@zing365.co.uk)

[zing365.co.uk](http://zing365.co.uk)

