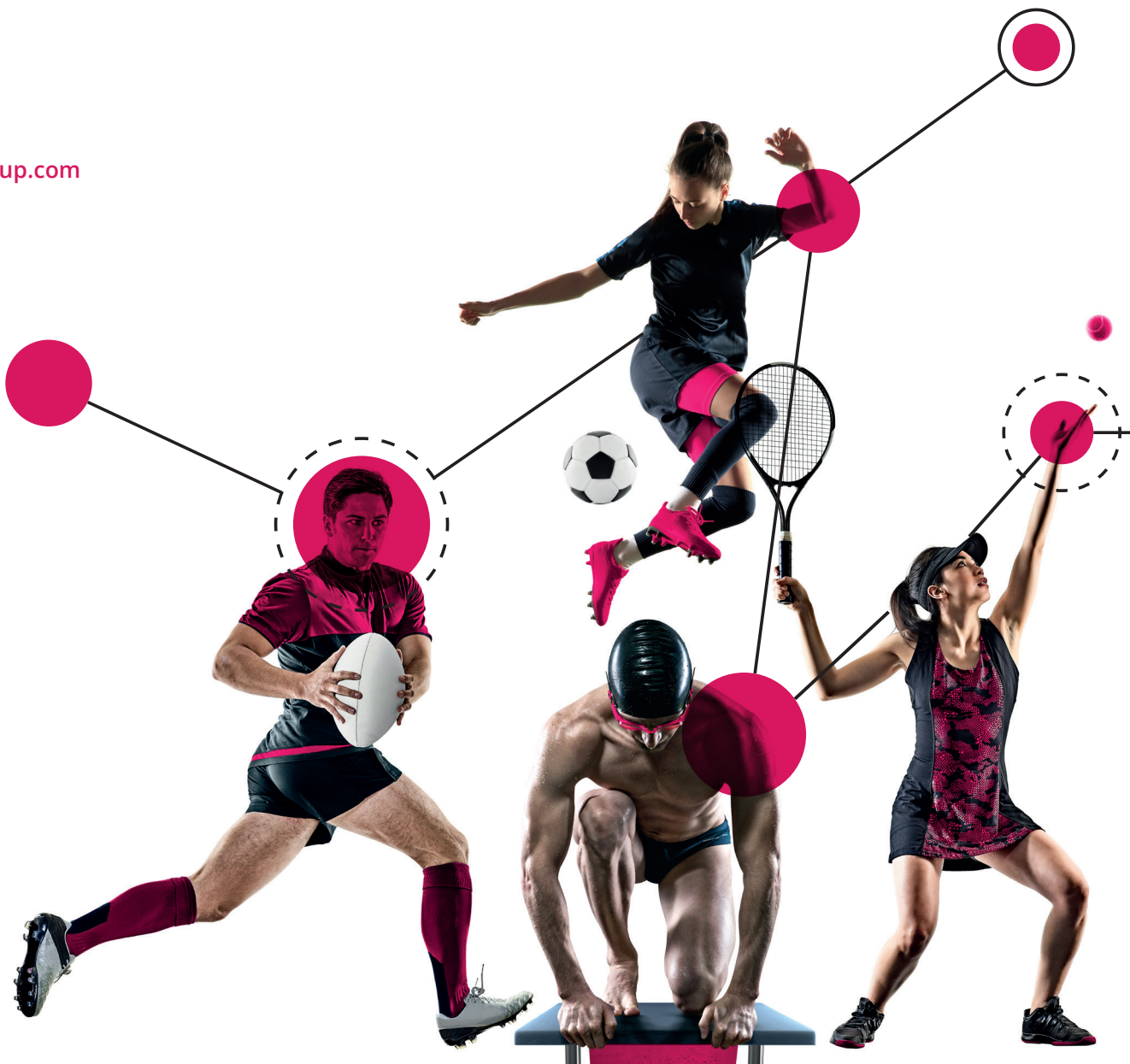




Helping you stay ahead of the game

Managing sports insurance claims

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As all sports industries spring back to life on the global stage after Covid lockdowns, we recognise the current and future risks and challenges in this sector.

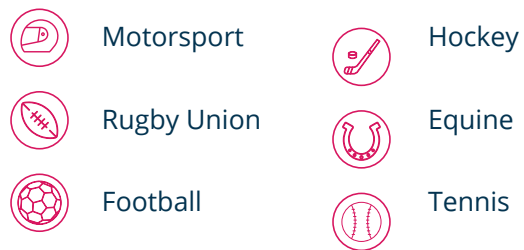
Cyber-attacks, Covid issues, sporting injuries, current and potential future brain injury/CTE claims, abuse allegations and class actions are all inherent challenges in insuring sport. As one of the most experienced sports teams supporting insurers and sporting organisations we are well positioned to support your organisation to manage and minimise the total cost of claims

Our market leading global Claims team at DWF has extensive experience of managing sports claims on behalf of large insurers, supported by secure, cloud-based risk and claims management software, cutting-edge methodologies and innovative technology, helping you not only deal with your claims proactively but also identifying emerging risks in this environment.

Experience matters

We have provided investigation and claims services to some of the largest organisations in international sport for over fifteen years including amateur and professional governing bodies and associations who organise international events.

We work across a range of sports industries including, but not limited to:



We can provide you with expert and sport specific knowledge, to understand the depth and intricacies of sports claims, determination of coverage and expert claims handling solutions. We have established ourselves at the forefront of this industry, not only advising on claims but helping to campaign against and to shape the law. Through our market leading technology we deliver greater cost efficiencies, a streamlined claims process and risk and fraud prevention.



Our approach

Innovation is the cornerstone of how we deal with claims. Key to this is how we combine technology, intelligence and data analytics to act as a trusted advisor and help deliver our clients objectives.

Our dedicated sports team in the UK, Europe, Australia, Canada and the U.S work closely with insurers to identify as early as possible, the extent of cover available and manage the successful resolution of the claim. We understand the risk that incidents resulting in injury bring - whether for spectators, participants, employees, or land owners.

Whether challenging exaggerated, fraudulent or fabricated claims, or simply working to reduce costs or the impact to you and your Insureds reputation, we understand the importance of having an experienced, practical, expert team by your side that understands the intricacies of the sports sector inside out. We have a collaborative view, and understand the close-knit sports 'community' and its enthusiastic supporters who are protective of the sports they love.

Our clients need a claims process that is:

Data Driven - to produce comprehensive MI for management of risk and reinsurance reporting at the granular level needed

Streamlined - from hotline to resolution, our process integrates all aspects of sports claims

Transparent - to avoid extra contractual exposures with state of the art policy integrity measures

Adaptable - to a rapidly evolving sports environment with the ability to provide bespoke MI and identification of shifts in the sports underwriting market



Cutting edge technology: The power of our data helps you manage your risk

DWF is recognised as one of the most innovative service providers operating across the globe today. As part of our commitment to drive data and implement best practice, we have developed our own, proprietary claims management system called EvoClaim, and a mobile device crisis management notification tool, EvoNotify, for legal privilege, alerting, management logging of an incident/near miss or circumstance.

We recognise that one of the key challenges for insurers is the quantification of risk and potential risk exposure due to unforeseen losses. EvoClaim gives DWF the ability to track and report data helping insurers to meet this challenge.

EvoClaim provides clients with 24 hour, real-time access to full electronic files and comprehensive claims data.

A client dashboard provides instant graphical analysis on:

- Loss codes
- Insured categories
- Geographic locations
- Number of new/closed claims
- Claims trends

By producing bespoke management information it enables insurers to adopt a robust and proactive approach to addressing sports risks and claims.

This immediately accessible, live information is beyond that available to most underwriters, even in large corporate entities, and sets the service provided by DWF's dedicated sports team apart through:

- Granular policy tracking of all coverages, payments and reserves
- Data analysis to establish risk exposure and develop accurate assumptions
- Market-leading insight and intelligence into market behaviour
- A reporting suite that provides instant access to real time bespoke reports providing practical and insightful analysis that can be effectively exploited to reduce spend
- Identification of trends and the use of historical data to inform future approaches to claims management

EvoNotify is a mobile device crisis management notification tool, for legal privilege, alerting, management logging of an incident/near miss or circumstance. It also enables the distribution of compliance/policy and risk assessments by role/location, to ensure the latest documents are available, read and understood to mitigate risk.



“As Ireland’s largest sporting organisation it is key that we partner with organisations and businesses that understand the important and influential role we play in Irish society, beyond the basic aim of promoting Gaelic games. Aidan Leonard and his team at DWF Claims deliver not only an excellent service as the Claims Administrator of our Injury Benefit Fund, but also have a deep understanding of the ethos, culture and commitment of the GAA. Their technical Claims expertise together with the use of cutting-edge technology and automation means that we are able to deliver an efficient and professional claims service for all of our members.”

Sinead Leavy

Risk and Insurance Manager, GAA

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