

Strengths-based questions

Ahead of the assessment centre, practice answering the below questions?

- a. Imagine that you are a trainee solicitor at DWF. You take a call from a client who is unhappy with the level of service they are receiving. How do you handle this situation?
- b. You are a first year trainee in a corporate seat, where the workload is often unpredictable. At the end of each week, you find that there are certain tasks which seem to be left on your to-do list. How would you ensure that they are completed to the best of your ability?
- c. A senior associate in your team has asked you to complete a task for them that afternoon, which you have agreed to assist with. However, an urgent task has come in which means that you are no longer able to keep your promise. What would you do?
- d. How do you keep yourself motivated?

When you've finished answering the questions, use the below pointers to critique your approach:

- a. Did you answer each part of the question?
- b. Did your answer contain enough, too much or too little detail?
- c. If it was a situational judgement question, did you consider more than one approach to resolve the issue?
- d. Could you have used an example from your professional or personal life to support your answer?
- e. Did your body language and/or content of the answer demonstrate that you would be energised or enjoy the task?