

Motorsport claims

DWF Claims Management & Adjusting has a long-standing reputation for being one of the most experienced teams supporting insurers with Motorsport claims.

We have provided investigation and claims services to some of the largest organisations in international motorsport for over fifteen years. Our clients include governing bodies of motorsport, governing associations who organise international events under FIM and FIA licence, several large amateur motorsport organisations, a number of F1 teams, a number of international circuits and numerous karting event schemes.

What we do

We assist insurers with claims stemming from Motorsport venues, organising bodies and circuits. We have brought many of the leading cases in Motorsport to trial, including *Wattleworth v Goodwood Road Racing Company & Ors*, *Green v Sunset & Vine Productions Ltd*, *British Automobile Racing Club Ltd* and *Goodwood Road Racing Company Ltd*, *Wells v Full Moon Events Ltd*, and *Clarke v John Kerwin (t/a Dirtbikeaction)* to name a few.

We understand the risk that incidents resulting in injury bring - whether for spectators, participants, employees, or land owners. Whether challenging exaggerated, fraudulent or fabricated claims, or simply working to reduce costs or the impact to you and your Insureds reputation, we understand the importance of having an experienced, practical, expert team by your side.

Our approach

Our team of specialist motorsport claims handlers have in excess of 10 years' experience investigating and handling motorsport claims and large losses (in excess of £100,000). We have developed relationships with senior personnel in the industry and the legal profession, with a view to looking after motorsport, rather than simply dealing with its claims. We have a collaborative view, and understand the close-knit motorsport 'community' and their enthusiastic supporters who are protective of the sport they love.

We have extensive experience of investigating claims, not only in the English jurisdiction, but Scotland, Northern Ireland, the Isle of Man, Europe, Canada and USA. The complexity of motorsport cases and their allegations of negligence require a legal knowledge far beyond the limited remit of event organisations and officiators.

We offer one of the few dedicated, niche motorsport practices in the market. Our team members have more experience in working

in motorsport than any other Third Party Administrator, insurer or adjuster.

Because we've worked in this field for years we understand that denial ratings on certain insureds are incredibly high - and that increasing your defensibility rating is crucial. That's why we work hard to provide a complete suite of 'added extras' - for example seminars on how to defend more cases. By working with insurers we have been able to increase the number of denials issued.

We work hard to maintain strong relationships with sport clients and governing bodies. We have established ourselves at the forefront of this industry, not only advising on claims but helping to campaign against and to shape the law.

We not only assist by having a strong experienced team of claims handlers, but in additional services such as risk analysis and hot spot analysis. We use MI and data analytics to assist our insurer clients with information regarding the underwriting risk.

Our claims management technology

DWF is recognised as one of the most innovative law firms operating across the globe today. As part of our commitment to innovation and best practice, we have developed our own, proprietary claims management system, called Claimsview.

Claimsview enables us to help underwriters to monitor their exposure, not only in terms of reserves and payments on a claim by claim basis, but also the performance of the classes of business for underwriting purposes. Using Claimsview, underwriters can access reports and statistics on individual claims or entire portfolios, as well as several years of accounts. In addition, a client dashboard available on the extranet provides instant graphical analysis on losses according to statistics such as

location and loss code. Underwriters can use this to investigate varying data sets, such as year of account or period.

Clients can also access a full electronic file (incorporating incoming and outgoing correspondence, internal referrals and all policy documentation) as well as using Claimsview to produce in-depth Management Information, to easily capture SLA and KPI data and assess our conduct objectively. Post counts, response times, diary activity and file dormancy are all reportable and as a result easily controllable.

This immediately accessible live information is beyond that available to most underwriters, even in large corporate entities, and sets the service provided by DWF apart.

Why instruct our claims team?

- We are the only commercial SME Third Party Administrator with a global footprint in all the major international insurance hubs
- Each claims handler either has a minimum of 10 years' experience or is legally qualified
- Dedicated handlers for insureds to ensure continuity and to build a relationship
- Handlers come from a legal, insurance, adjusting or broking backgrounds
- Dedicated disease handler based in Birmingham, with over 20 years experience of defending disease claims
- Dedicated team of property handlers who deal with cases from notification to settlement
- Our claims handlers use our bespoke, state of the art Claimsview software, guaranteeing Lloyd's and FCA compliance. It also enables us to provide real-time access to the entire claims history and tailored MI.

Contacts



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Beyond borders, sectors and expectations

DWF is a global legal business, connecting expert services with innovative thinkers across diverse sectors. Like us, our clients recognise that the world is changing fast and the old rules no longer apply. That's why we're always finding agile ways to tackle new challenges together. But we don't simply claim to be different. We prove it through every detail of our work, across every level. We go beyond conventions and expectations.

Join us on the journey.

