

Crisis Response

dwf

Safeguarding your reputation and protecting your business

Whether you find yourself dealing with a workplace accident, environmental incident, allegation of financial crime, serious data breach or an unexpected visit from a regulator, DWF's Global Crisis Response experts are on hand 24/7 to guide and assist you.



DWF provides early intervention and long term support to help protect you and/or your business.



Crisis Response brings together global specialist advisers with detailed knowledge of managing crisis situations.



With offices across the UK and throughout the world, DWF can provide a multi-jurisdictional response to any business crisis.

Our crisis management approach

DWF's Tier 1 Regulatory, Compliance and Investigations team has experienced lawyers across the globe who can help protect you and your business.

Protecting your business: after mobilising the initial response team, we will work closely with you to advise on how to protect your business and its reputation, support your workforce and engage with regulators and key stakeholders.

E-investigation technology: we can utilise remote technology platforms to streamline investigations and extract key information quickly and thoroughly, utilising our specialist global team to manage large scale document reviews rapidly.

Ensuring business continuity: we realise the importance of keeping your business moving forwards following a crisis and can assist you by managing the Investigation throughout. DWF understands that crisis situations can be incredibly stressful and emotional for your employees and other stakeholders. Crisis Response can assist you in providing expert help to address psychological trauma.

Supporting with all aspects of a crisis: the Crisis Response team work alongside specialist lawyers across multiple sectors and service lines. We can provide a full service to assist you with all aspects of a crisis, not just regulatory investigations.

Safeguarding your reputation: in a digital world, news and social media is fast moving and can impact business reputation. We work closely with PR crisis specialists to manage the media and input to the narrative.



DWF offers a 24 hour, 7 days a week Crisis Response service. It is **free to register** for the service and it will provide you with emergency support should a crisis emerge, as well as regular legal updates by email and interactive workshops. Registration is free, visit: dwfgroup.com/crisisresponse



CRISIS

EARLY INTERVENTION

- ✓ Dawn Raid specialists
- ✓ E-investigation capabilities
- ✓ Specialist lawyers across multiple sectors and service lines
- ✓ Advice and support liaising with regulators
- ✓ Access to clinical psychologists
- ✓ Media/PR support
- ✓ Key stakeholder communications management

LONG TERM SUPPORT

- ✓ Business continuity
- ✓ Reputation management
- ✓ Managing communications with stakeholders
- ✓ Lessons learnt review
- ✓ Managing investigations by regulators
- ✓ Crisis management training and planning to prevent future incidents

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Our experience

Health & Safety regulation is one of our key strengths.

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We are regularly placed as one of the leading firms in this area and at the continually developing area of Health & Safety defence. We work with many FTSE100 companies across a diverse range of sectors and have provided expert advice after some of the country's most high profile incidents.

We are able to work closely with insured companies to protect their business whilst managing investigations for insurers. We continually collaborate with our insurance colleagues on civil matters to ensure that efforts are not duplicated and interests are protected.

Our financial services regulatory defence lawyers have successfully defended regulated firms, directors and officers and senior managers in financial regulatory investigations.

The team undertakes a proactive approach and combines experience and expertise of ex-regulators, prosecutors, FCA skilled persons and Money Laundering Reporting Officers. Together with DWF Forensics, our in-house forensic accountancy solution, we deliver the optimal regulatory outcome through a holistic service approach.

With offices across the UK and throughout the world, DWF can provide a multi-jurisdictional response to any business crisis and an around the clock service.

We work with many of the FTSE100 companies across a diverse range of sectors and have provided advice following some of the country's most high profile incidents:

- Acting for a **leading UK food manufacturing company** following an outbreak of listeria resulting in multiple deaths.
- Advising in an **international financial investigation** by UK regulators and the US Department of Justice.
- Representing one of the country's **leading supermarkets**.
- Advising in relation to a fatal explosion at a **UK power station**.
- Representing a **national utility company** in relation to a pollution incident.
- Advising one of the **world's largest online retailers**.
- Representing **RBKC** in relation to the Grenfell Tower fire public inquiry and police investigation.

Our experts can guide and support you

Crisis Response experts can help you **prepare for, respond to and recover** from a crisis.

A crisis can put your reputation, viability, key relationships and financial stability into jeopardy. Decisions made in the first hours of a crisis can often have an impact that resounds for years. Our experienced global team of lawyers, PR specialists, investigators and clinical psychologists are available 24/7 to offer advice in the immediate aftermath of an incident and to guide you through your crisis.



Steffan Groch
Partner
T: +44 161 603 5008
M: +44 7725 100 481
E: steffan.groch@dwf.law



David Egan
Partner
T: +44 121 227 0230
M: +44 7711 561 903
E: david.egan@dwf.law



Vikki Woodfine
Partner
T: +44 161 603 5060
M: +44 7969 915 093
E: vikki.woodfine@dwf.law



Mark Thompson
Director
T: +44 113 261 6119
M: +44 7714 775 311
E: mark.thompson@dwf.law

About us

